

Fulfillment Policy

Welcome to Lucky Penny Software LLC (“**Lucky Penny**,” “**we**,” or “**our**”). Lucky Penny is committed to transparency. By purchasing our products, you acknowledge and agree to the terms of this Fulfillment Policy (“**Fulfillment Policy**”). We appreciate your business and are committed to providing a clear and fair experience with our digital products and services. Below are our policies regarding refunds, delivery, returns, and cancellations:

Licensing Summary

Our software is available under a dual-license model:

- **Reciprocal Public License v1.5 (“RPL”)**: Available at no cost for open-source use subject to RPL terms.
- **Commercial License**: Available for purchase, providing flexibility for proprietary use without the obligations of the RPL.

Refund Policy

At Lucky Penny we do not offer refunds for our digital products or subscriptions. Our software is publicly available under the Reciprocal Public License (RPL) v1.5 at <https://opensource.org/license/rpl-1-5>, allowing potential customers to use, evaluate, and test the software for free under that license’s terms. This provides a clear opportunity to determine whether the software meets your needs before purchasing a commercial license, which includes additional usage rights not available under the RPL. This ensures that every customer has the opportunity to make an informed decision.

Delivery Policy

Our products and services are delivered digitally. Access is granted immediately upon purchase via email, web portal, or private repository, depending on the product tier. Customers purchasing premium subscriptions will receive access to any private resources or support channels as may be included with their purchase.

Return Policy

Due to the nature of digital goods, we do not accept returns. All sales are final. Customers are encouraged to take full advantage of any evaluation materials provided before completing a purchase.

Cancellation Policy

Our products are offered on a subscription basis (typically monthly or annual). Customers may cancel their subscription at any time, and will retain access through the end of the current billing period. No refunds will be issued for the unused portion of the subscription.

Contact Information

For questions regarding our fulfillment policies, please contact:

Lucky Penny Software LLC

P.O. Box 596
Round Rock, TX 78680
support@luckypennysoftware.com

Thank you for choosing Lucky Penny. We're excited to support your success.